

Terms & conditions

Transport

- Transport and insurance are not included in the quoted price.

Installation and commissioning – (NOT INCLUDED IN PRICE)

(This can be performed by the client with support from our factory)

- The client must ensure that the machine, when applicable, is in position on site and ready for commissioning. Should we need to do any rigging on site it will be charged to the client's account.
- All power, air and gas lines must be installed and ready for commissioning of the CNC machine.
- A suitable single or 3-phase socket or Isolator (model dependant) will be required for the Plasma Power Source. The rating of the circuit breaker/Isolator must be according to the electrical specification of the purchased Plasma Power Source. Power connections must be done by a qualified electrician.
- Air supply must be according to the specification of the Plasma Power Source purchased.
- Air lines must have proper water traps or air dryer installed to ensure good cut quality and to maintain warranty.
- Power (220Vac) must be available for the controller in a 3m radius. Power must be 'clean', and surge/ lightning protected.
- Should additional earthing be required to obtain a resistance of 2ohm or less it will be for the client's account.
- Labour for Installation and Commissioning is not included in the purchase price but can be quoted on per request.

Training

- Training for the operator/s will be done at CNC Dynamix's premises for two days. Maximum of 3 persons. Please note that the nominated operator/s attending must be computer literate.
- After successful evaluation of the operator/s a certificate of competency will be issued.
- Travelling and accommodation for training will be for the client's account.

Support

- Free telephone support for ninety days. There after telephone support could be charged for at our discretion.
- On-site support will be charged at the current rate excluding travelling and accommodation.

Guarantee

- The products are guaranteed against defects for the periods as stipulated below from the date of invoice.
- Guarantees will only be honored if services and/or maintenance is carried out as prescribed in relevant manuals.
- The guarantee includes parts for the periods stipulated. Shipping charges for replacement parts will be covered for the first 4 months.
- Lightning, power surge, deliberate damage, water damage, etc. is excluded from the guarantee.
- Repair work must be performed according to repair notes and be assisted by CNC Dynamix personnel. The guarantee will be void if repairs are performed by unauthorized persons.
- Repairs can also be carried out by CNC Dynamix personnel but travelling and accommodation will be for the client's account.

Guarantee Periods

- **CNC Plasma Table** is guaranteed for 1 year.
- **Hypertherm** Powermax family power sources are guaranteed for 3 years. Powermax torches and all other Hypertherm products are guaranteed for 1 year. Please Note: Damage caused by excessive oil or water in the air supply will not be covered by the guarantee.
- **Air Compressors** are guaranteed for 1 year.

Payment terms

- We require full payment before collection/delivery of the product.
- If the product is not in stock, we require a 50% deposit and the balance before collection / delivery of the product.

Please tick each one as read and understood and sign and date bellow and return with acceptance of this quote. Thank you.

Name: _____

Designation: _____

Sign: _____

Date: _____